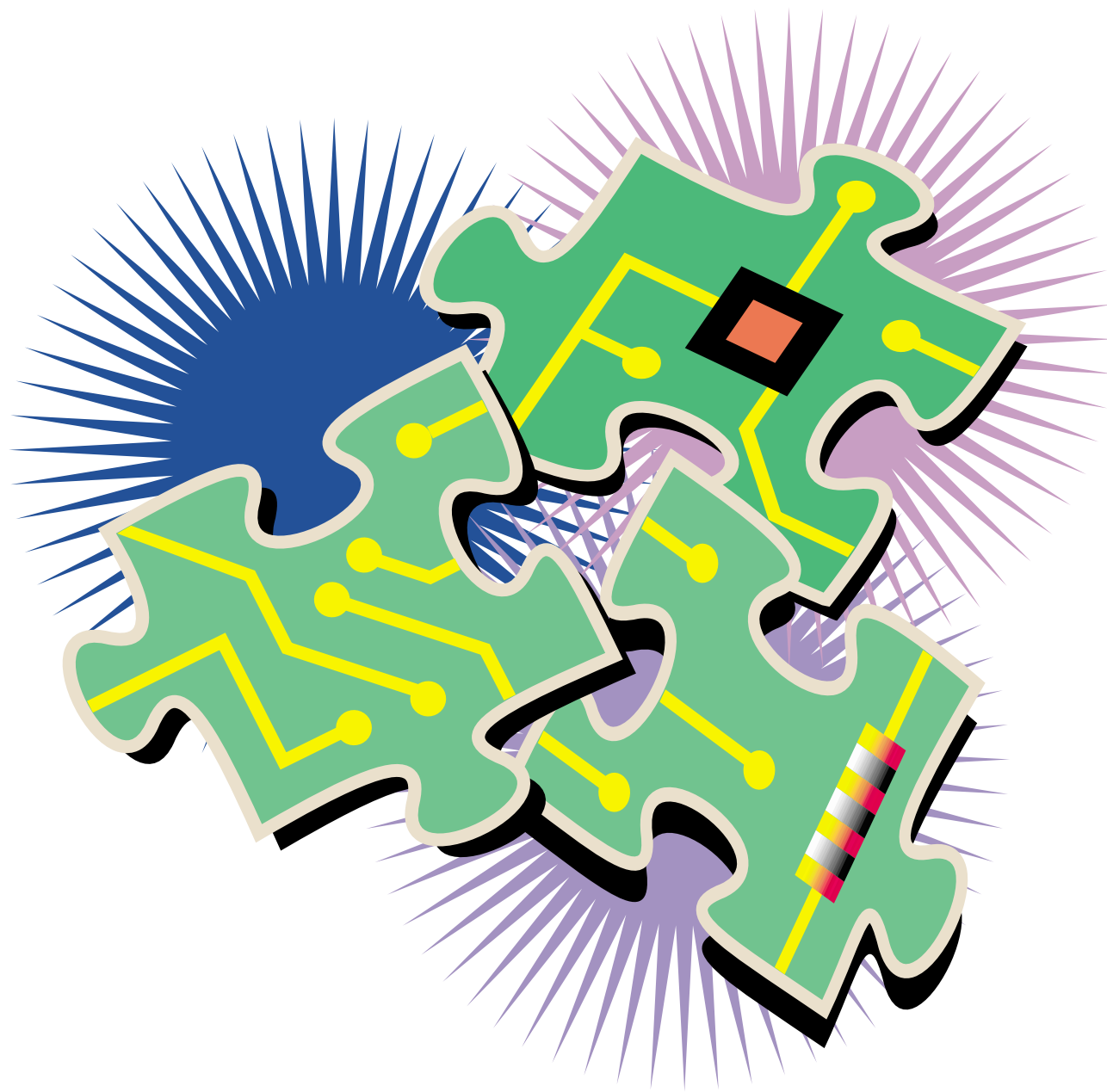


Puzzled? Questions?



Got problems with a computer or printer?

1. On your desktop, double click the **Submit Problem Report** icon. A problem report form should open.
2. Please fill in the form and submit it.

Unable to submit the problem report?

- Submit the form on another computer or
- Call the OIT Help Desk at 684-2200. After hours call 681-2080 and leave a voice mail message that gives the lab location and device number. The device number is located on the equipment.

OIT will respond within one business day

For self-help materials and the Help Desk hours of operation go to www.oit.duke.edu/helpdesk.